

S.N. 09/388,261 Docket No. BO999027 Date Mailed 8/19/02 By: DWV/pm

Title: A WORKFLOW MANAGEMENT SYSTEM FOR GENERATING OUTPUT  
MATERIAL BASED ON CUSTOMER INPUT

Client: International Business Machines Corporation

0036.0042

Receipt is hereby acknowledged for the following received in the Patent & Trademark  
Office on the date stamped hereon:

- ☒ Notice of Appeal from the Examiner to the Board of Patent Appeals and  
Interferences
- ☒ Petition for Extension of Time
- ☒ Return Postcard